



Contact Us

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Del Webb[®]

SUNBRIDGE

**HURRICANE
PREPAREDNESS &
EVACUATION
INFORMATION**

THINK – PLAN – ACT

INSIDE THIS ISSUE

- Hurricane Season Preparation Plan
- Shelter Locations
- Community Procedures

Hurricane Season

June 1 – November 30

Forecasts

TROPICAL CLIMATE

- **Tropical Depression** – An organized system of clouds and **thunderstorms** with a defined surface circulation and maximum sustained winds * of 38 mph (33kt*) or less.
- **Tropical Storm** – An organized system of strong thunderstorms with a defined surface circulation and maximum sustained winds of 39-73 mph (34-36kt).
- **Hurricane** – An Intense tropical weather system of strong thunderstorms with a well-defined surface circulation and maximum sustained winds of 74 mph (64 kt) or higher.

Saffir-Simpson Scale

Category 1: Sustained winds of 74-95 mph. Storm Surge 4-5 ft.

Category 2: Sustained winds of 96-110 mph. Storm Surge 6-8 ft.

Category 3: Sustained winds of 111-130 mph.

Category 4: Sustained winds of 131-155 mph. Storm Surge 13-18 ft

Category 5: Sustained winds of 155 + mph. Storm Surge 18+ ft

Hurricane Watch - A hurricane may strike your area within 24-48 hours

Preparation Plan ...

Be Prepared

Residents are urged to develop a disaster preparedness plan before an emergency strikes. Plan in advance where you will stay, how you will get there and what supplies you will take.

1. Make arrangements with friends or relatives living in a non-evacuation area or check into a hotel located inland: or, as a last resort, use a public shelter (see evacuation pickup sites under EVACUATION).
2. Have a transportation plan for emergencies.
3. Tell family or neighbors where you would go to stay in case of an emergency.
4. Don't leave your pet(s) behind make arrangements with a kennel or friend to care for your pet(s). There are Hotels that will accept pets with prior registration.

Hurricane Season Preparation Plan

Before Evacuating Secure Your Home/Condo/Apartment

Take down and bring in any decorations, tables, garbage cans, plants, furniture, umbrellas, and other loose and/or unsecured structures from outdoors, including all balconies.

Please keep the following in mind when preparing your home before evacuating:

- Fill Prescriptions and fill vehicle gas tanks
- Unplug TV/computer and bring antenna and satellite dish inside.
- Move furniture and electronics away from windows and cover with plastic.
- Turn refrigerator to its coolest setting
- Place valuables in waterproof containers and store in high place.

IMPORTANT RESOURCES

Osceola County
Emergency Management

2586 Partin Settlement Rd,
Kissimmee, FL 34744

<https://www.osceola.org/agencies-departments/emergency-management/>

Two-Week Supply of Necessary Items

Two-Week Supply of Necessary Items

Maintain a two-week supply of food and drink for when you return after a storm.

You may want to include the following items:

- Water and ice
- Special dietary need items
- Small container of canned meats, fruits, soups, etc.
- Dry cereal and crackers
- Granola, cereal, protein bars, nuts, peanut butter
- Canned or bottled juices
- Dry or non-refrigerated milk and baby formula



Survival Kit

Keep a kit at your home with the following items in it. Some of these items will be needed to secure your home, some you will take with you when you evacuate, and others will be needed once the storm has passed and you are allowed to re-occupy your home.



Radio/TV/Fan (battery powered)

Flashlights

Batteries

Can Opener

Seasonal Clothing

Blanket & Pillows

Mosquito/Insect Repellent

Matches, Lantern or Lighter

Prescription Medicines

First Aid Kit

Box of plastic or rubber gloves

Baby Diapers & Incontinent pads (if applicable)

Toiletries

Spare Keys to Home & Vehicle

Fuel (stored in approved container)

Fire Extinguisher

Map of the area

Emergency cooking facilities

Propane for gas grills

Cash – small bills as the power will prevent credit card usage

PETS – Do Not Leave Your Pet at Home

The survival of you and your pets could depend on your personal disaster plan. Write it down. In times of emergency, overlooking important tasks is easy. Know if you are in an evacuation zone, and when you will evacuate (NOTE: ALL mobile home residents are required to evacuate at any level of a hurricane.) Even if you live in a non-flood zone, have a contingency plan in case you are required to evacuate for other types of emergencies.

List all the survival items you will need for your pets. Purchase supplies for at least two weeks. Travel will likely be very difficult and unsafe. Getting any additional supplies after the storm arrives maybe impossible for several days.

When you are planning for your evacuation, the location you are planning to go to should be as close to home as is safely possible. The highways will be crowded, making long distance travel difficult. Some motels and hotels will allow pets during declared evacuations if they are properly confined in a carrier or cage. Check with your preferred motel or hotel before evacuating to be sure your pet will be welcome. A limited number of private boarding facilities are available for your pets if you cannot evacuate with them. Remember to choose a boarding facility located close to your evacuation route as travel will be at best, difficult.

Pet Supply Kit

- Medication and medical records and a first aid kit.
- Study leashes, harnesses, and/or carriers to transport pet safely and ensure that you animals can't escape.
- Food, portable water bowls, cat litter/pan, and can opener.
- Current pet photo in case they get lost.
- Information on deeding schedules, medical conditions, behavior problems.
- Name and number of your veterinarian in case you have to foster or board your pets.
- Pet beds and toys, if easily transportable.

IMPORTANT RESOURCES

Osceola County Emergency Management

2586 Partin Settlement Rd,
Kissimmee, FL 34744



<https://www.osceola.org/agencies-departments/emergency-management/>

Emergency	911
Emergency Management	407-742-9000
Osceola County Sheriff Dept (Non-Emergency)	407-348-2222
Osceola County Fire District (Non-Emergency)	407-742-7000
Toho Water Customer Service	407-742-0662
OUC—Report Outage	407-423-9018
Osceola Sheriff's Office	407-348-1100
Emergency Info Florida Disaster	800-621-3362
Poison Control	800-222-1222
FEMA	800-621-3362
Price Gouging Hotline	866-966-7226
Animal Services	407-742-8000

In Florida, the legislature defines special needs as "persons who would need assistance during evacuations and sheltering because of physical, mental, cognitive impairment, or sensory disabilities." The legislature further states that every Florida county's Emergency Management agency is required to maintain a registry of persons with special needs.

In Osceola County, to register for the Special Needs program please go to the Special Needs Member Portal. For residents that do not have Internet access, contact office at 407-742-9001 for more information.



SHELTERS

Osceola County residents should plan to shelter in a safe, site-built home. Residents that live in manufactured homes or low-lying areas should communicate and coordinate sheltering with friends or family that live in safe, site-built homes. Residents that do have any other options for sheltering, should seek shelter at Osceola County Emergency Shelters that are located in public schools. Evacuating residents should think twice about staying in "shelters" that are not designated by the Office of Emergency Management.

HURRICANE EVACUATION CENTERS

These shelters are a refuge of last resort; a place to go if you can't stay at home or with a relative, friend, co-worker or nearby hotel. Hurricane Evacuation Centers should be utilized when the alternative does not exist. Remember, evacuation centers are not designed for comfort and not all accept pets.

NOT ALL SHELTERS ARE OPEN FOR EVERY STORM!

Please monitor the local media for current shelter openings and locations.



<https://www.osceola.org/agencies-departments/emergency-management/shelters.shtml>

https://www.osceola.org/core/fileparse.php/2731/urlt/071718_SHELTERS-LIST.pdf

Where To Get Hurricane Information

- Television — Tune in to your trusted local news source (i.e., WESH/The Weather Channel).
- Phone — Access mobile <http://weather.00vi> on your mobile phone and get Wireless Emergency Alerts.
- Radio — Receive forecast information and news on your battery-powered or crank NOAA Weather Radio.
- Social Media — Stay in touch with friends and family and receive updates from trusted sources of information (Be careful of battery usage).
- Computer — Access information from <http://weatheroov/> and/or <http://readv.aov/> (Computers should be unplugged during a hurricane).

Dear Del Webb Sunbridge Residents,

We have composed an alphabetical outline of hurricane procedures for Sunbridge. Make plans now on where you plan to stay. Stock up on food items; water (1 gallon per day per person); flashlights; battery-powered radio; first aid kit; and prescription medications to avert the rush at the stores.

AIR CONDITIONING/ELECTRICITY

In the event there is a loss of electricity, the air conditioning will shut down until power is restored. This will be an inconvenience to those planning on staying. We are informing you now so you can make alternative plans. Please make sure each person in your household has a flashlight available to them for use. **KEEP A FLASHLIGHT READY.**

EMERGENCY SERVICES

Emergency services will probably not be available in a timely fashion, if at all, due to impassable roadways and they prioritize those most in need. If you have a medical condition that could warrant a need, you might want to consider another arrangement until the storm passes. There will be no electricity until power can be restored. Please plan accordingly.

ENTRY/EXIT

The gates will be locked in an “open” position for easy entrance and exit purposes.

EVACUATION

Mandatory evacuation, if necessary, will be mandated by local authorities. Complete all storm preparations and follow local emergency management officials’ advice. In addition, fallen trees could make the roadways impassable.

There are some local hotels/motels that will keep an open reservation on your credit card and activate the reservation when we are on hurricane WATCH. Please consult online for more information.

HURRICANE “WATCH”

This is when conditions are possible in the specified area and can affect more than 100 miles of coastline. Evacuation zones are identified by the likelihood of being flooded by the rising water.

HURRICANE “WARNING”

This is when hurricane conditions are expected in the specified area of the warning of twenty-four (24) hours of landfall. Complete all storm preparations and immediately follow local emergency management officials’ advice about evacuating dangerous or low-lying locations.

INSURANCE

Pictures and videos of the contents of your property are crucial if you need to put in a claim to your insurance company. Also, copies of warranty booklets with the model and serial numbers of your personal property should be kept with the pictures. If you are leaving your property, it is

advisable to take copies of your pictures and policies with you. In the event your local agent is not available, make sure you have a corporate headquarters office telephone number to call.

LEAVING YOUR PROPERTY

We advise you to call family members and let them know where you are going **before** you leave because the phone service might be out, due to high winds, by the time you get to your destination.

PATIOS

Remove all furniture from patios and driveways: potted plants, tables, chairs, garbage cans, flags, wall décor, statues, or anything affixed to the walls during a hurricane "WATCH". If you are not going to be in the residence, please plan to get everything off your patio by someone (family, friend, or neighbor).

PETS

Most shelters do not permit pets. Please call Osceola County Emergency Management #311 to receive information and an application. Pets cannot be left on the property unattended. Should you decide to leave the area, please make proper arrangements with your vet, kennel, family, or friends to care for your pet.

All Osceola shelters accept and welcome service animals. Service animals are not pets and they are trained to handle tasks for people with disabilities, such as guiding people who are blind, alerting people who are deaf, pulling wheelchairs, and/or performing other tasks. *Owners of service animals must bring up-to-date rabies vaccination paperwork to the shelter.* (Refer to Attachment A for more information)

POOL

The pool furniture will be stored during a hurricane "WATCH". If you plan on using the pool area, we apologize for the inconvenience of not having chairs on the pool deck available. The pool will be chlorinated during hurricane "WATCH" and will remain out of commission for at least (2) days after the storm.

RECOVERY AFTER THE STORM

After the storm, roadways may be impassable making it impossible to return to the building. The landscaping crew, once they can return to work, will make a diligent effort to clear the roadways. Electricity and water may not be available. You should have water on hand to carry through until services are restored.

RETURNING TO THE PROPERTY

Please be patient; officials' priority is public safety. Listen to the local news media for possible road closures and curfews. A reoccupation order can take hours, days, or even weeks depending on the severity of damage to the roads, bridges, and buildings. **After the order for reoccupation is issued, you may have to provide proof of residency (Driver's License and/or utility bill with current Isles of Lake Nona)** this is to protect your home from unwelcome visitors.

SHELTER FOR EVACUATION

The public shelters are far from comfortable. You must bring a bed roll, pillow, food for at least three meals, flashlights, toilet paper, personal hygiene products, diapers, and water for each person in your family. The supply of food is limited and might not be to your liking.

STAFF

The Castle Group property manager will only be available for a short period once a hurricane "WATCH" is issued. When the property is in hurricane "WARNING", all staff persons will be on their way home. Key personnel will stay on a voluntary basis only as time permits them to reach their homes safely.

Please remember, the staff must secure their own homes and families too.

WATER

If you are staying in your home, you might lose water pressure due to the county's lack of service or loss of electricity for the pump stations. Keep at least one gallon of water per person for each day. A two-week supply is prudent. Clean your tub with bleach and fill your tub with water for cooking, cleaning, washing, and flushing your toilets.

We hope this pamphlet has been informative and will assist you during storm preparations.

Stay Safe,

Stacey Peach, LCAM
General Manager
Del Webb Sunbridge HOA

I. HURRICANE SAFETY

Overview of Tropical Cyclones/Hurricanes

A tropical cyclone is a rotating, organized system of clouds and thunderstorms that originates over tropical or subtropical water and has a closed low-level circulation. They are classified as follows:

- **Tropical Depression:** A tropical cyclone with maximum sustained winds of 38 mph (33kt) or less.
- **Tropical Storm:** A tropical cyclone with maximum sustained winds of 39-73 mph (34-63kt).
- **Hurricane:** A tropical cyclone with maximum sustained winds of 74 mph (64kt) or higher.
- **Major Hurricane:** A tropical cyclone with maximum sustained winds of **111** mph (96kt) or higher.

Tropical Storm/Hurricane Watches and Warnings

- **Tropical Storm Watch:** Tropical conditions (sustained winds of 39 to 73 mph) are possible within the specific area within 48 hours.
- **Tropical Storm Warning:** Tropical conditions (sustained winds of 39 to 73 mph) are expected within your area within 36 hours.
- **Hurricane Watch:** Hurricane conditions (sustained winds of 74 mph or greater) are possible within your area. It may not be safe to prepare for a hurricane once winds reach tropical storm force. The National Hurricane Center issues hurricane watches 48 hours before it anticipates tropical storm-force winds.
- **Hurricane Warning:** Hurricane conditions (sustained winds of 74 mph or greater) are expected somewhere within the specified area. The National Hurricane Center issues hurricane watches 36 hours in advance of tropical storm-force winds to give you time to complete your preparations. **All preparations should be complete. Evacuate immediately if so ordered.**

II. EVACUATION PLAN

Del Webb Sunbridge residents are urged to develop their personal Family Emergency Plan before an emergency strikes. Plan where you will stay, how you will get there, and what supplies and important papers or documents you will need to take with you. Communicate your plan with someone, not in the evacuation area.

Plan to stay with friends or relatives living in a non-evacuation area or plan to check into a hotel or a public shelter (*A list and location of public shelters will be included in this document in the Appendix.*) For Del Webb Sunbridge residents, this should be your option of last resort).

Leave when ordered to do so. Don't travel hundreds of miles, only far enough away from the evacuation area. Determine your mode of transportation. Plan to leave early and have a second route. Do not wait. For Del Webb Sunbridge residents, expect heavy congestion on 417 and 1-4 and further north, 1-10, the Florida Turnpike, and 1-95. Be mindful that Florida residents and visitors living south of Del Webb Sunbridge will be using the interstate highways to evacuate.

Tell family and neighbors where you would go to stay in case of an emergency.

Before Evacuating - Secure Your Home

Please keep the following in mind when preparing your home before evacuating:

- Fill prescriptions and fill vehicle gas tanks.
- Unplug TV(s)/computer and bring antenna(s) and satellite dish(es) inside, if possible.
- Move furniture and electronics away from windows and cover them with plastic.
- Turn refrigerator to its coolest setting, remove perishable foods, and replace with containers of ice (Ice blocks melt slower).
- Place valuables that you are not taking with you in waterproof containers and store them in a high place.

Strengthen Your Home

- Keep trees around your home well-trimmed before a storm to prevent damage from broken branches.
- De-clutter gutters and drains and ensure that the drains are connected to take rainwater away from your home.
- Bring loose outdoor items such as patio furniture, storage containers, hanging plants, bird feeders, wind chimes, solar lamps, and lawn ornaments inside.
- Remove fan blades from outside porch fans.
- Secure all doors in your home. Remember that the garage door is usually the most vulnerable. Secure or remove garage door screens.
- Place your car inside the garage or in a secure location.

Two-week Supply of Necessary Items

Maintain a two-week supply of food and drink for when you *return* to your home after a storm. Keep in mind that your area may be without electrical power for weeks. You may include the following items:

- Water and ice (Remember, if power is lost the ice will melt, be aware of water issues). You should have at least one gallon of water per day per person. It is recommended that you fill your bathtub(s) with water and then add bleach (**1** cup to five gallons of water) to the bathtub and toilet bowls.
- Special dietary need items.
- Small containers of canned meats, fruits, and soups.
- Dry cereal and crackers, granola/cereal/protein bars, nuts, peanut butter.
- Canned or bottled juices, dry or non-refrigerated milk.

Review the contents of the refrigerator to ensure nothing will spoil if the power is lost for an extended period.

Survival Kit

Keep a kit at your home with the following items in it. Some of these items will be needed to secure your home, some you will take with you when you evacuate, and others will be needed once the storm has passed, and you are allowed to re-occupy your home:

- Radio, flashlights, lanterns (battery-powered).
- Batteries.
- Matches or lighters.
- Mosquito/insect repellent.
- Manual can opener.
- Spare keys to house and vehicles.
- Fuel (stored in an approved container).
- Emergency cooking facilities. i.e., butane or propane.
- First aid kit.
- Maps — Areas to where you may evacuate.

Osceola County Shelters

If a powerful hurricane sets its sights on Central Florida, Osceola County residents need to be ready to safely shelter until the storm has passed. If you live in a low-lying area, never ignore an evacuation order. As we know from past storms, the destructive winds and heavy rain of a hurricane can cause massive destruction of property and loss of life. Be safe!

Osceola County shelters are built with safety in mind and are designed to withstand extreme weather events. Be ready and know the location of the nearest Osceola County shelter so you can quickly evacuate if necessary. Think twice before staying at any site that may call itself a shelter but has not been checked out by the American Red Cross and Osceola County Emergency Management.

Besides evacuating to an Osceola County designated shelter, another way to ride out a storm is to stay with a friend or relative in a site-built home. In some cases, you may find it more comfortable with someone who knows your special needs, but keep in mind Osceola County's

shelters can assist you with many of the essentials, in addition to safe lodging. (See Attachment A)

Any resident who might need transportation assistance to a shelter during a hurricane is encouraged to complete a public shelter registry form, The registry program, administered by Osceola County Emergency Management, helps quickly identify, and be on the alert for, residents who may not have reliable transportation to a public shelter when a storm hits.

Special needs shelters are designed for residents who have registered with the county's special-needs program. To register for the special-needs program or the public shelter registry, visit www.osceola.org.

If NOT included In an Evacuation Area and Before the Storm Strikes

- Fill any medical prescriptions and fill your vehicle's gas tank(s). If a power outage occurs, the gas stations and stores may be closed for a period. Plan on at least two weeks.
- Strengthen your home (referenced previously).
- Unplug your TV(s), computer(s), and golf cart chargers. Expect electrical surges and outages. Expect cell phone towers to be inoperative.
- Fully charge all electronic devices.
- Fully charge all battery storage devices (golf carts with USB ports).
- Move furniture and electronics away from windows and cover them with plastic.
- Turn the refrigerator to its coolest setting. That will give you more time if the power is lost.
- Store one gallon of drinking water per person per day and one gallon for cooking and hygiene per person per day.
- Fill the bathtubs with water for hygiene use (toilets). Add bleach (1 cup of bleach to 5 gallons of water).
- Secure garage door screens and remove window screens until the storm passes.
- Place valuables and important documents, such as insurance policies, identification documents, and other important documents in waterproof containers and store them in a high place.
- Have cash available. Banks and ATMs may not be available during power outages. Have enough cash for at least two weeks.
- Register with Smart9-1-1.

During the Storm

When a hurricane threatens:

- Stay indoors until the hurricane has passed.
- Watch local news or listen to the radio for weather updates.
- Use flashlights or solar lights, *not candles or kerosene lamps*, as your light source.
- Stay in your safe room. For many Del Webb Sunbridge homes, this will be the closet in the master bedroom.

- ❑ Keep animals in their carriers.
- ❑ Use phones only for urgent calls and be mindful of battery usage.

Remember...Emergency First Responders will not respond until it is safe for them to do so! This could take minutes to hours for them to respond.

After the Storm

Studies show that many disaster-related deaths and injuries occur after the disaster. Many are due to fallen power lines and inoperative traffic signals. Remember that inoperative traffic lights become four (4) way stops and to be safe assume that the oncoming traffic may not stop.

Post-Storm Recovery Tips

Be safe and be alert even after a storm passes with these tips:

- Listen to media announcements for information on when your waste collection services will resume.
- Place large piles of debris on the driveway of your property.
- Be patient. Be careful. Cleanup after a storm can take time.

Electrical Damage

Your electrical system may have been damaged. If you see frayed wiring or sparks when you restore power, or if there is an odor of something burning but no visible fire, you should immediately shut off the electrical system at the main circuit breaker.

You should consult your utility company about using electrical equipment, including power generators. *Be aware that it is against the law and a violation of electrical codes to connect generators to your home's electrical circuits without the approved, automatic-interrupt devices.* If a generator is online when electrical service is restored, it can become a major fire hazard. In addition, the improper connection of a generator to your home's electrical circuits may endanger the line workers helping to restore power in your area.

Any electrical outlet or device exposed to flood water needs to have the wires dried. Replace the electrical outlet and have the system checked by a certified electrician before turning on the circuit breakers and energizing the outlet for use.

Water Damage

Once you have established that no structural, electrical, or gas-related hazards exist in your home, dry, and disinfect all materials inside the house to prevent the growth of mold and mildew.

Walls, hard-surfaced floors, and many other household surfaces should be cleaned with soap and water and disinfected with a solution of one cup of bleach to five gallons of water. Be particularly careful to thoroughly disinfect surfaces that may encounter food, such as countertops, pantry shelves, refrigerators, etc.

Wash all linens and clothing in hot water or dry clean them. For items that cannot be washed or dry cleaned, such as mattresses and upholstered furniture, air dry them in the sun and then spray them thoroughly with a disinfectant. Steam-clean all carpeting. Expect that many of these items will not be able to be cleaned.

If there has been a backflow of sewage into the house, wear rubber boots and waterproof gloves during clean-up. Remove and discard contaminated household materials that cannot be disinfected such as wall coverings, cloth, rugs, and drywall.

Power Outages and Downed Power Lines

To report an outage or a downed power line call 407-423-9018.

Or text OUT to 69682 (MyOUC) and you'll receive updates via text about the outage cause and estimated time of restoration

Do not call 9-1-1 to report downed power lines unless the situation is life-threatening or you see flames.

If a power line falls across your car while you are driving, slowly continue to drive away from the line. If the engine stalls, do not turn off the ignition. Stay in your car and wait for emergency personnel. Do not allow anyone other than emergency personnel to approach your vehicle.

OTHER EMERGENCIES & EVACUATION PLANS

III. TORNADO PREPAREDNESS

- **Tornado Watch:** Tornadoes and severe storms are possible.
- **Tornado Warning:** Tornado sighted or indicated by weather radar. Move to your pre-designated place of safety. If associated with hurricanes, they may not have hail or a lot of lightning like seen in other parts of the country.
- **Home or building:** Get in an interior room or hallway and under a sturdy object.
- Stay away from all windows, inside or outside walls.
- **Abandon automobile: DO NOT** try to outrun a tornado. Leave the car immediately, lie flat in a ditch or depression, and shield your head with your arms.
- **Leave manufactured homes:** Manufactured homes can easily overturn, even with tie-downs. Go to a more substantial shelter. If unable to leave, get under, or close to, a sturdy object, or in a small room with sturdy walls and put a mattress over you. If outside with no available shelter, lie flat in a ditch or depression and shield your head with your arms.
- **Environmental clues:** Dark, (often greenish) sky, a cloud wall, large hail, or a low roar (like a freight train).

IV. LIGHTNING PREPAREDNESS

Florida is the "lightning capital of the USA". In 2022, there were over 18 million lightning strikes in Florida. Thunderstorms are our most common experience of severe weather, and they may arrive with little warning. Further, lightning can occur a considerable distance from thunderclouds. The air near a lightning strike is heated to 50,000 degrees F., which explains why fires are often started by lightning. For more information go to <https://www.weather.clovisafetv/lightning>

Preparation

Although the odds of being struck are very low, where you are during a lightning storm matters. Being at home is probably the safest place to be. A vehicle is not as safe as being at home. Being outside presents several other challenges - stay away from lightning targets such as trees, flag poles, and antenna masts.

V. HEAT PREPAREDNESS

Definitions and Protective Actions

Summer Heat - Stay out of a parked car. Know the signs of heat stroke - the individual loses the ability to sweat, and body temperature rises rapidly within a very short period.

Heat Exhaustion - Milder form of heat stroke but takes place over a longer time frame. Warning signs include heavy sweating, headache, nausea, cramping, fainting, weakness, and shallow breaths, or any combination.

What to do:

- Wear lightweight clothing and avoid strenuous activities.
- Drink cool, non-alcoholic decaffeinated beverages.
- Rest and take a cool shower, bath, or sponge bath.
- Seek an air-conditioned environment.
- Wear lightweight clothing and avoid strenuous activity.

APPENDIX

OSCEOLA COUNTY SHELTER INFORMATION

COUNTY SHELTERS

Osceola County shelters will only be listed upon their activation. It is the responsibility of the citizens to check local television and radio stations, the Osceola County Citizen Information Center at (407) 742-0000, as well as your weather radio and other resources for accurate, up-to-the-minute, open shelter location information when needed. Stay tuned to local television, radio, and the [Osceola County EOC facebook](#) and [twitter](#) page to receive updates on shelter openings.

SPECIAL NEEDS PROGRAM

[Click here for details on our Special Needs Program.](#) Florida Statute requires county emergency management to provide the leadership and direction to effectively care for the community of special needs individuals in times of disaster.

PET-FRIENDLY SHELTERS

Osceola County Emergency Management in partnership with Osceola Animal Services, the American Red Cross, and the School District of Osceola County offers pet-friendly sheltering. Only certain shelter facilities are designated as "pet friendly". As with all shelters, specific locations are announced before an event. However, in an effort to better help our citizens plan and prepare for an emergency, the 3 "pet-friendly" shelters are Harmony, Kissimmee Middle, and Liberty High. Emergency managers will still determine resource requirements based on the actual threat. If you intend to evacuate during a hurricane or other situation, please contact the Office of Emergency Management for specific details regarding pet-friendly shelters at (407) 742-9000.

PET-FRIENDLY HOTELS

Visit [Pet-Friendly](#) , or check with individual hotels for the most up-to-date information on Hotels that allow pets.